X2-400 DC DUAL PORT CHARGER: PRODUCT RECALL NOTICE – IMMEDIATE ACTION REQUIRED

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*Effective September 8, 2014: See below for recall information

Product: X2-400 with Firmware Version 1.00.1

Effective September 8, 2014, Hitec RCD USA is recalling our X2-400 Multicharger due to a firmware error that could result in damage to Lithium-chemistry battery packs. The recall is limited to the X2-400 chargers with firmware version 1.00.1.

How do I know if my charger is affected?

Scroll through the "Program Select" features by pressing the BATT.TYPE button and then use the DEC. or INC. buttons to scroll through the selections. If you see the screen "Program Select System Set ->" then your charger is affected by the recall. If your charger does NOT have this screen then it is not affected by the recall.

What should I do if I have a recalled charger?

STOP USING IT IMMEDIATELY and contact Hitec RCD USA at (800) 669-4672 to arrange to have your charger picked up and replaced.

Hitec RCD USA apologizes for any inconvenience this has caused to our users.